

HEI / Disability / Accessibility Support Service Contact Details

<i>HEI/FEI/Other HE course provider</i>	Falmouth University and the University of Exeter Cornwall Campuses
<i>Contact Name & Position</i>	Kim Collett Accessibility Coordinator
<i>Postal Address</i>	Student Support Services Penryn Campus Treliever Road Penryn Cornwall TR10 9FE
<i>Telephone No. – Voice</i>	01326 370460
<i>Minicom / SMS</i>	
<i>Email(s) – if a general disability support service email address is available please be sure to give this</i>	accessibilityadmin@fxplus.ac.uk
<i>Web information / URL</i>	http://www.fxplus.ac.uk/ http://www.falmouth.ac.uk/ http://www.exeter.ac.uk/

Institutional provisions and accommodations

<i>Are any assistive technology resources available via the University Network? If so what is available?</i>	Mind mapping and text to speech software on a limited number of computers in the IT suite.
<i>Does University accommodation have internet access? Do students have to pay? Please tell us about campus wifi coverage.</i>	Yes and it is included in the cost of rent.
<i>Does the library make any accommodations for to students with disabilities/SpLDs?</i>	There are some adjustable tables and a priority computer as well as software on some of the computers as stated above.
<i>Do you have study areas on campus specifically for the use of students with disabilities/SpLDs? Is specialist AT available? Please list.</i>	One priority computer in the library.

<i>Are examination script labels available for students with disabilities to identify the scripts to markers? Please give as much detail as possible. Please make distinctions between coursework and examinations where appropriate.</i>	Stickers are put on exam papers to illustrate marking guidelines.
<i>What arrangements are in place for students in receipt of additional time in examinations?</i>	Disability advisors put extra time in place when recommended in DARs, medical evidence and/or NARs. The exams office arrange the logistics e.g. separate rooms and invigilators.
<i>Does the HEI cover costs for support workers in examinations ie for readers and scribes...or is the DSA used to cover these?</i>	No it is covered by DSA.
<i>Do any other 'student services' have particular provisions for students with disabilities? For example is there a dedicated careers adviser, study abroad adviser, residential services/accommodation adviser, study skills adviser?</i>	No.
<i>Any other specialist provisions?</i>	No.

Procedures for interim support

<i>What procedure / provision is in place relating to 'interim' support – ie support to be made available to students in advance of funding body entitlement information?</i>	Interim NMH support can be put in place once a student has received their go ahead/eligibility letter. Students can borrow laptops and voice recorders on a short term loan (limited number available).
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Apple Macs

<i>Courses that are delivered EXCLUSIVELY using the Apple Mac platform. i.e. where the student could not complete the course using a Windows computer.</i>	
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NMH Provision

<i>Please describe the HEI's NMH arrangements:-</i>	NMH is provided in house by a combination of employed and self-employed NMH workers. There are two HEIs on one campus to NMH is provided by one joint organisation (Falmouth Exeter Plus).
<i>In-house provider / Contact Details:-</i>	Falmouth Exeter Plus
<i>Third-party provider / Contact Details:-</i>	N/A
<i>Activity Title Charge Rate ex VAT Charge Rate inc VAT SFE Band 1, 2, 3 or 4</i>	Practical Support Assistant £25 per hour (in total) Band 1
<i>Activity Title Charge Rate ex VAT Charge Rate inc VAT SFE Band 1, 2, 3 or 4</i>	Library Support Assistant £25 per hour (in total) Band 1
<i>Activity Title Charge Rate ex VAT Charge Rate inc VAT SFE Band 1, 2, 3 or 4</i>	Manuel Notetaker £25 per hour (in total) Band 2
<i>Activity Title Charge Rate ex VAT Charge Rate inc VAT SFE Band 1, 2, 3 or 4</i>	Examination Support Worker £30 per hour (in total) Band 2
<i>Activity Title Charge Rate ex VAT Charge Rate inc VAT SFE Band 1, 2, 3 or 4</i>	Study Assistant £30 per hour (in total) Band 2

<i>Activity Title</i> <i>Charge Rate ex VAT</i> <i>Charge Rate inc VAT</i> <i>SFE Band 1, 2, 3 or 4</i>	Specialist Mentor £57 per hour (in total) Band 4
<i>Activity Title</i> <i>Charge Rate ex VAT</i> <i>Charge Rate inc VAT</i> <i>SFE Band 1, 2, 3 or 4</i>	Specialist One to One Study Skills Support £57 per hour (in total) Band 4